

Our Ref: KL.NEW56.2

01 November 2010

To whom it may concern

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**Re: Verification of online testimonials**

Further to our earlier inspection of client testimonials covered in our letter of the 17th November 2009, we can confirm that we have been presented with an additional bundle of approximately fifty separate client testimonials for consideration ranging in date from 24<sup>th</sup> November 2009 to 16<sup>th</sup> October 2010.

The testimonials are from clients who have been treated for various addictions and dependency upon nicotine, alcohol and drugs and for weight control during this time period.

The testimonials are from ex- and current clients and come from a variety of sources including emails, hand-written notes and letters from clients, together with the clinics' feedback forms.

We have inspected the original copies of the testimonials. We noted that the ageing condition of the original correspondence varied greatly as did the handwriting, the date and time of the correspondence, the size of the documents, and the colours of the paper. We are satisfied that the testimonials that we have examined are from a variety of different sources.

We have compared the original testimonials to copies that had been produced for our use. We confirm that the copy testimonials provided to us were genuine copies of the originals.

We thereafter conducted an examination of the copy testimonials against the online text of the client testimonials contained within the website. We confirm that the testimonials contained on the website are an accurate representation of the comments made by the clinics' clients in the testimonials that we have had the opportunity to examine, and we are happy to confirm that these are genuine testimonials.

Yours faithfully

*Pearson Hinchliffe*

**PEARSON HINCHLIFFE**

